

Statements of Account - Online Payment Guide

Elizabeth Macarthur High School will be sending student statements of account & fee reminders directly to parents via email using a system called School Bytes. These statements include a link to make secure payment online through the Westpac Parent Online Payment (POP) system (Visa & Mastercard credit/debit cards accepted).

To make an online payment for your child(ren)'s school fees, please follow the steps below:

1. You will receive an email from the school's email address (<u>elizabeth-h.school@det.nsw.edu.au</u>) with the subject 'Student Statement of Account' or 'Student Fee Reminder'.

	ear Parent,		
Payment can be made online via our Westpac Parent Payment System. Use the link(e) below to pay using a debit or credit card (MasterCard(Visa):	Please find attached th	e statement of account fo	or your child - John Citizen .
link(s) below to pay using a debit or credit card (MasterCard/Visa):			
link(3) below to pay using a debit of credit card (Master Oard/Visa).	link(s) below to pay usi	ng a debit or credit card (MasterCard/Visa):
		or John Citizen	

2. To make an online credit card payment, click the secure payment button in the email.



3. Once this button is clicked, you will be taken to a webpage on <u>www.parentpayments.com.au</u>. On this page, you will see a list of all currently outstanding school fees for your child. By default, all fees are selected/ticked for payment.

Parent Online Paymer Sample High School	nt Portal
Student Details 🐣	Statement of Account for John Citizen Current as of. 18/08/2017 04:31pm
Name: CITIZEN, John Number: 4444444444	Listed in the table below are the items currently owing on the statement of account for your child. Use the checkboxes to select what items you wish to pay at this time.
Family Details & & Opening Balance: \$0.00	Once completed, fill out the 'Payer Details' and press 'Next' at the bottom of the page. N.B. Payments made online can take up to 48 hours to be processed by the school and reflected on this payment page.
Unallocated Credit: \$0.00	Date Due Tee Name Amount Amount Paid Teal Balance Owing (\$)
School Details	☑ 05/04/2017 Gymnastics for Gymnastics \$40.00 \$0.00 40.00
Downloads	Image: 05/04/2017 Japanese Drum for Japanese Drumming \$5.00 \$0.00
Invoice Letter	IteratLevy for Yr 6 Literature levy Not OC \$18.75 \$0.00 18.75
Online Payment Instructions	 ☑ 05/04/2017 Paper for Paper Levy 2017 \$18.75 \$0.00 18.75
Grand Total: \$463.00	05/04/2017 Science Levy \$5.00 \$0.00 5.00
	☑ 05/04/2017 TecLevy for Technology \$22.50 \$0.00 22.50

4. If you wish to change the amount you would like to pay for an item, enter the desired amount in the number field under the 'Balance Owing' column.

To not pay for a certain item, untick the checkbox in the left-hand column of the table next to the fee you wish to remove.

✓ 27/01/2017	Yr10 Technology Support	\$30.00	\$0.00	30.00
☑ 01/02/2017	Yr10 Maths - online programs	\$24.00	\$0.00	24.00

5. Once you have selected what fees you wish to pay, enter **your** name, phone number and email address under 'Payer Details'. This allows the school to identify which parent/caregiver is making the payment.

Now, press the 'Next' button to be redirected to a secure Westpac site to finalise your online payment.

	 09/02/2017 16/05/2017 	YI TO INTO & S/ware Tech - consumables	\$130.00	
	☑ 16/05/2017	Mathematics Competition 27/7/17	\$6.00	\$0.00 6.00
	\$ Add Tax Deductible Item	+ Add Other Fee		Grand Total: \$1028.00
8 Payer Details				W estpac
Your Name:	Contact Phone	Number:	Contact Email:	
Test	0412345678	;	test@test.com	
				Next>

6. Once redirected to Westpac, you will see the following screen. Enter your credit card details into the appropriate text fields on this screen. Once completed, press the 'Proceed to Confirmation' button.

Make a Payment	
Enter your payment details below. Fields marked with an a	asterisk (*) are mandatory.
🖃 Card Details	
* Cardholder Name	
* Credit Card Number	
★ Expiry Date 01 ▼ / 18	
* Card Verification Number What is the CVN (CVN)	2
Cancel Payment	Proceed to Confirmation

IF YOU REALISE YOU HAVE MADE A MISTAKE IN SELECTING WHAT ITEMS YOU WISH TO PAY ON THE PREVIOUS PAYMENT PORTAL SCREEN, PLEASE CLICK THE 'Cancel Payment' BUTTON.

7. You will then see a payment summary screen where you can confirm your details. When ready, press the button at the bottom of the page to confirm and make your online payment.

NOTE: To pay for another child in the family, return to the original email you received and click the payment button with the other child's name on it.

The payment button/link located within the email remains active for 12 months. This means that at any point within this time period you can use this link to see what fees are currently owing for your family.

For information relating to the security & privacy of this service, please refer to the following webpage: <u>https://education.nsw.gov.au/public-schools/going-to-a-public-school/media/all-files/School-Bytes-Student-Privacy-Information.pdf</u>